

Meeting Minutes			
Division:	IME Integrated Health Home		
Meeting Title:	Open Office Hours		
Facilitator:	Pamela Lester		
Location:	Teams		
Date:	June 30, 2022	Time:	10:30 to 11am

Meeting Objectives
The primary goal of the meeting is to provide IME updates and allow for discussion.

Meeting Participants		
Abbe ARC of Central Iowa Berryhill Black Hawk Grundy Bridgeview Broadlawns CHSC Capstone Center Associates Children's Square Community Support Advocates Counseling Associates Crossroads Elevate CCBHC Ellipsis Eyerly Ball	First Resources Families First Family Resources Four Oaks Heartland Hillcrest Northeast Iowa Mental Health Center Orchard Place Pathways Plains Prairie Ridge Robert Young Siouxland Mental Health Center Southern Iowa Mental Health Center	Southwest Iowa Mental Health Center Stepping Stone Family Services Tanager Vera French Waubonsie Young House Family Services YSS IME IACP IBHA ITC AGP BOLDED NOTE ATTENDEES

Agenda Topic	Items
IME Updates	LOCUS/CALOCUS Process IMPA Training Slides are being updated to include how to upload. IMPA should be updated today to allow Health Homes to view all of the documents needed. The IMPA Training Slides are being updated to include how to view them.

Agenda Topic	Items																						
	<p data-bbox="315 264 1537 415">Telligen Assessments: If the CSR date is before July 1, an InterRAI will be completed. If on or after July 1, a LOCUS/CALOCUS will be completed. Normally the LOCUS/CALOCUS will be completed within 14 days of the CASH if the CSR is on or after July 1.</p> <table border="1" data-bbox="315 447 1537 1230"> <tr> <td data-bbox="315 447 813 499">IMPA Access</td><td data-bbox="813 447 1537 499">impasupport@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 499 813 552">IMPA Issues</td><td data-bbox="813 499 1537 552">IMPAhelpdesk@dhs.state.is.us</td></tr> <tr> <td data-bbox="315 552 813 646">IMPA Training</td><td data-bbox="813 552 1537 646">https://dhs.iowa.gov/ime/providers/integrated-health-home</td></tr> <tr> <td data-bbox="315 646 813 720">Questions not related to Health Home</td><td data-bbox="813 646 1537 720">imeproviderservices@dhs.state.ia.us.</td></tr> <tr> <td data-bbox="315 720 813 772">Billing Questions</td><td data-bbox="813 720 1537 772">imeproviderservices@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 772 813 846">Health Home Questions</td><td data-bbox="813 772 1537 846">Amerigroup ia-healthhome@amerigroup.com Iowa Total Care ITC_IHH@IowaTotalCare.com</td></tr> <tr> <td data-bbox="315 846 813 940">Health Home Questions Specifically related to FFS</td><td data-bbox="813 846 1537 940">healthhomes@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 940 813 993">Question about IoWANS</td><td data-bbox="813 940 1537 993">IoWANshelpdesk@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 993 813 1045">Waiver Slot Questions</td><td data-bbox="813 993 1537 1045">waiverslot@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 1045 813 1098">Questions about HCBS Waivers</td><td data-bbox="813 1045 1537 1098">hcbswaiver@dhs.state.ia.us</td></tr> <tr> <td data-bbox="315 1098 813 1230">Questions about Assessments or Expedited Assessment Request</td><td data-bbox="813 1098 1537 1230">AssessmentsIowa@telligen.com</td></tr> </table> <ul data-bbox="315 1266 1537 1654" style="list-style-type: none"> <li data-bbox="315 1266 1537 1381">• QI Workgroup information is here You may review and provide any thoughts or feedback you have to the Health Home Email. This includes those that are not part of the Workgroup. <li data-bbox="315 1434 1537 1654">• MCO RFP: <ul data-bbox="412 1476 1537 1654" style="list-style-type: none"> <li data-bbox="412 1476 1537 1539">○ Agency Announces Apparent Successful Bidder/Notice of Intent to Award August 31, 2022 <li data-bbox="412 1539 1537 1612">○ Transition Activities Begin September 1, 2022. I will start sharing status updates regarding the new MCOs. <li data-bbox="412 1612 1537 1654">○ Anticipated Start Date for the Provision of Services July 1, 2023 	IMPA Access	impasupport@dhs.state.ia.us	IMPA Issues	IMPAhelpdesk@dhs.state.is.us	IMPA Training	https://dhs.iowa.gov/ime/providers/integrated-health-home	Questions not related to Health Home	imeproviderservices@dhs.state.ia.us .	Billing Questions	imeproviderservices@dhs.state.ia.us	Health Home Questions	Amerigroup ia-healthhome@amerigroup.com Iowa Total Care ITC_IHH@IowaTotalCare.com	Health Home Questions Specifically related to FFS	healthhomes@dhs.state.ia.us	Question about IoWANS	IoWANshelpdesk@dhs.state.ia.us	Waiver Slot Questions	waiverslot@dhs.state.ia.us	Questions about HCBS Waivers	hcbswaiver@dhs.state.ia.us	Questions about Assessments or Expedited Assessment Request	AssessmentsIowa@telligen.com
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Questions in the Health Homes Email	<p data-bbox="315 1654 1537 1728">Make sure you follow the directions on uploading documents for file reviews. We continue to have issues uploading.</p> <p data-bbox="315 1728 1537 1801">We are asking some of you for an updated accreditation. This is needed to ensure you remain a Health Home. Please respond to those emails.</p> <p data-bbox="315 1801 1537 1837">Thank you to those that were very quick to respond!</p>																						

Agenda Topic	Items
IHH Proposed Discussion Topics: None	
Open Discussion	<p>HCBS Waiver and Habilitation rates will increase by 4.25% for SFY 2023 based on the \$14.6M in the original House budget. We have begun the work of calculating the July 1 rates, service caps, and monthly waiver caps. We will also begin drafting the rules, SPA, Fee Schedule updates, and Informational letter.</p> <p>IL INFORMATIONAL LETTER NO. 2354-MC-FFS (Watch for it to be released, Make sure you as a provider are getting notifications of these ILs so you have them timely)</p> <p>Steps</p> <ul style="list-style-type: none"> • Place the IL in the member's record to support the increase. • The provider may request an NOD if the member is FFS from you. • If this request is made, update the service span effective on the month of the provider's request with the increased rate and complete the service plan workflow to auth the rate increase. • Make sure the increase is not over the Cap. • IoWANS questions IoWANshelpdesk@dhs.state.ia.us <p>Request to indicate the HH actions steps to make sure our providers get paid the correct rate.</p> <p>B3 expands the array of services. INFORMATIONAL LETTER NO. 2348-MC Dated June 2, 2022, Effective July 1. This is for Managed Care only (2348-MC) https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=74e6ca12-6439-4df8-8998-39a51bac61ae</p> <p>Pam is out of the office the last week of July and the OOO for that week is canceled.</p>